



MINUTES OF THE BOARD OF SUPERVISORS  
COUNTY OF LOS ANGELES, STATE OF CALIFORNIA

Sachi A. Hamai, Executive Officer-  
Clerk of the Board of Supervisors  
383 Kenneth Hahn Hall of Administration  
Los Angeles, California 90012

At its meeting held September 19, 2006, the Board took the following action:

2

Supervisor Burke made the following statement:

“In times of crisis, man-made or natural, the American Red Cross has advised citizens to prepare beforehand to survive for a number of days while awaiting emergency responders. Los Angeles County and City continue to train communities to organize to assist neighbors and loved ones until help arrives. In this effort, the telephone is a vital link, but it can be overloaded when anxious people call to check on each other. A service option that would allow 911 callers to simultaneously notify predetermined parties when paramedics, police or fire services are called, would be a boon to people who are responsible for the care of others and should they wish to purchase such a service, it should be available for them. The City of Los Angeles has officially requested that the telecommunications companies explore the use of this new technology and that the services, if feasible, be made available for customers who wish to purchase this kind of notification service as a safety measure for themselves or loved ones.

“Los Angeles County should join the City in a request to the telecommunications industry to make such technology available for a price. In the case of a Senior Citizen, for example, family members would be notified that an emergency 911 call had been placed, and the parties could actually hear the call and perhaps reach the victim even before emergency responders arrived. In underserved communities, for example, this additional safety net could save lives and provide reassurances so needed in an urgent situation.”

(Continued on Page 2)

## 2 (Continued)

Therefore, on motion of Supervisor Burke, seconded by Supervisor Knabe, unanimously carried (Supervisors Molina and Antonovich being absent), the Executive Officer of the Board was instructed to send a five-signature letter to local telecommunication carriers asking them to explore the service option that would allow 911 callers to simultaneously notify predetermined parties on their behalf when paramedics, police or fire services are called, and if feasible, make the service available to telephone customers who wish to purchase such a service.

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### Copies distributed:

- Each Supervisor
- Chief Administrative Officer
- County Counsel

### Letters sent to:

- President, Verizon, West Region
- President and Chief Executive Officer, AT&T West
- Senior Vice President, AT&T Southern California
- Chairman of the Board and  
Chief Executive Officer, SBC Communications